

## Webcast Frequently Asked Questions

### **A. What are the minimum system requirements for my computer to receive streaming media?**

#### MINIMUM

266 MHz processor  
96 MB RAM  
28.8 kb/s modem for low  
DSL or fast cable modem to view  
presentations  
Headphones  
  
800x600 resolution  
16 bit (medium or thousands)  
color quality

#### RECOMMENDED

500 MHz processor  
128 MB RAM  
56.6 kb/s modem for low  
medium or high bandwidth  
  
A sound card and speakers with  
speaker volume turned up  
1024x768 resolution  
24 bit (high or millions) color  
quality

JavaScript and cookies must be enabled.

### **B. How do I fix buffering problems where the video freezes?**

This problem can be attributed to two factors, internet speed and your media player. You can tweak your Media Player to cut down on slow streaming video. Remember that each player has its own buffer settings. Below describes how to change the buffer setting in Media Player. Remember that the higher you set the buffer the more of the clip will be loaded. The waiting time before you can see or hear the file will be longer, but there should be fewer interruptions once the clip begins to play.

- For Windows XP:
  1. Start Windows Media Player
  2. Click the "View" menu
  3. Click "Options"
  4. On the "Advanced" tab, click "Streaming Media"(Windows Media)
  5. Click "Change" to alter the buffer settings. Please change it to 30 or 60 instead of the usual '5' default.
- For Windows Vista and Windows 7
  1. Start Windows Media Player
  2. Press Alt Key. Click the "Tools" menu
  3. Click "Options"
  4. Click on the Performance Tab. Under Network Buffering, change the Buffer value to 30 or 60.